

Keeping vehicles' maintenance on time ensuring their functionality



COMPANY BACKGROUND

Located in Alberta, Canada, DMT Business Group Ltd. works hard to exceed customers expectations in the areas of plumbing and heating, gas fitting, metal fabrication, equipment fabrication and installations. The expertise and knowledge of seasoned technicians and journeymen are leveraged to solve even the most complex projects and tasks within the construction industry.



CHALLENGE

Before implementing PosiTrace, the company relied on its personnel to keep a track record of the mileage and dates and the previous services given to the units to arrange and schedule the vehicles' upcoming maintenance tasks.

The main challenges were that the company could not track properly the due dates and/or mileage required to perform the maintenance of its vehicles, either to ensure they would continue to perform their duties properly, or to preserve the warranty provided by the automobile supplier.

The company's vehicle fleet consisted of 51 units, and the maintenance was not solely about the vehicle as a whole but also about its parts, such as oil, filters, engine components, and wheels. Therefore, it required a more complex management system or a full-time employee to schedule the maintenance services properly and on time for the units to function at their best.

Hence it was not feasible to have one full-time employee manage every service required by each unit; also, the company couldn't afford to take the risk of missing one service, leading to a potential vehicle breakdown.

SOLUTION

PosiTrace came to the company to tackle all the challenges previously mentioned and provide a solution for them. This multifunctional was able to automate the maintenance services management, reallocate the company's workforce into more value-creating positions, and reduce costs and the time spent by managers and executives handling the maintenance duties.

The company consists of two divisions, plumbing and metal fabrication, and in each of them the shop manager receives an alert when one of the vehicles requires a maintenance service. Afterwards, the manager proceeds to notify the driver, followed by booking the required service.



“ For the last 3 to 4 years since the was implemented, to be able to track the maintenance properly and get the services that the vehicles need in time, it has helped huge amounts our company ”

RESULTS

Three outstanding achievements are mentioned by the implementation of **PosiTrace**. Firstly, the company finally achieved its maintenance goals; secondly, the reduced the executive's time required to handle the services by up to 25%. Lastly, the company was able to minimize costs by automating the tasks of one full-time employee.

It is also important to mention that the system is considered user-friendly by the organization; no more than one training is needed to begin using POSITRACE as a work tool.



“ The time saving, using Positrace is huge. It saves me 25% of my time plus a full time employee. ”

Contact us and get free advice on how to manage and improve your fleet maintenance..

[Clic here.](#)